

TERMS AND CONDITIONS

Purchase, payment and invoicing

The payments go through Eventbrite: all major credit cards and payments systems are accepted. The ticket sales system uses a secure server with the latest encryption technology. By buying the Digital Design Days event tickets, you authorize the treatment of personal details contained in the registration form according to the current Italian directives Law No. 196 of 30 June, 2003, Privacy policy.

Digital Design Days is a registered trademark symbol owned by DDD S.R.L., Via Cetto Ciglia, 50, 65128 Pescara. During purchase, you must confirm all the data supplied are correct and commit to supply any additional information, if requested, exclusively in order for us to issue a correct invoice. The invoice will be issued by CEV S.R.L., Corso Monforte, 20 - 20122 MILANO - VAT / C.F. 08152530963. CEV S.R.L. is a company belonging to the SG Company S.p.A. Invoices will be sent in electronic format as required by current legislation. If requested, a copy of the invoices issued will be sent to e-mail indicated. For all invoicing enquires please feel free to send an email to administration@ddd.it.

Print the tickets at home

You must print your ticket at home. On the day of the event, you must come with the ticket printed on paper in order to be able to enter the venue. Alternatively, it's available the mobile ticketing option by downloading the Eventbrite App on your smartphone and showing the Passbook to the ticket inspector.

How to check if the purchase has taken place correctly:

If your purchase has taken place correctly, you will receive a confirmation e-mail with detailed information on the purchase you have just made. This e-mail may not reach your in-tray as some Internet services flag it as spam. We recommend you always check the "spam" section. You can also check it by consulting your card statement or online banking service. You can also log into the Eventbrite app or reference the Tickets page within your account. If you can't find it or you're not sure to have an Eventbrite account, just enter your email address at eventbrite.it/gettickets.

Making a change or cancelling the purchase

Ticket is nominal and non-transferable. When you book a ticket with us, the tickets you buy are non-refundable. However, we do understand that sometimes plans change and you may need to amend your purchase so we've tried to be as fair as we can when applying fees and charges. No refunds will be accepted after the transaction has been carried out. An error during the purchase or failure to attend the event, among other reasons, will not be grounds for a refund of the sum or any modification to tickets purchased. The purchase amount of the

tickets will only be reimbursed in the event of cancellation of the event due to a technical problem. Moreover, workshop tickets will be refund in the only case the workshop will be deleted or will not reach the minimum number of participants required.

Name changes and spelling mistakes:

You can update the information on your order (like name, email address, or answers to the organiser's questions) by clicking "Your order" on the Tickets page. If you don't see an "Edit" link after selecting your order, the event organiser has disabled attendees' ability to change order information. You can then send a message to the organiser by selecting the "Contact the Organiser" button. If you want to "transfer" your tickets to someone else, just change the name. We recommend updating the email address as well and checking the box to send the new attendee a confirmation email with all the ticket/registration information they'll need. Also, if you entered a typo for your email, you can easily log in with the typo'd email address and password to update the email address on your Eventbrite account. If you don't recall the typo'd email address, you'll want to reach out to the event organiser for assistance.

Important purchase instructions and conditions

Possession and/or use of this ticket entails specific acceptance of all the terms and conditions associated with the ticket and ratified during the purchase process. Ticket's code and price allow admission to all the DDD event venue areas incl. lectures, screenings, exhibitions, presentations, installations. Please consider that talks and workshops will mostly be taken in English. DDD Srl cannot be held responsible for any problem arising from the illegal duplication of the tickets. The Organizers reserve the right to take the measures they deem appropriate in the event of the appearance of duplicate tickets, including refusal of admission to the venue.

While all speakers have confirmed their participation, the organizers cannot guarantee that the speaker list or schedule is fully final. Speakers and schedule is subject to change without notice and the organizers reserve the right to change the schedule without prior notification. Seating in the theaters during lectures and screenings is limited and is allocated on a first come, first served basis. If a theater has reached full capacity, attendees will still have access to the variety of other areas offered at DDD.

Explicit permission

Digital Design Days will be taking photos and video around all activities during the event. These images will be used by Digital Design Days to share news about the event, and to publicise our next events. Images may be used in press releases, printed publicity and published on Digital Design Days's Facebook Page. They will be stored securely until the next street event. If you would prefer for you or your child not to be photographed or filmed, please tell us at registration desk at entrance. If you would like to see your images, or would like us to delete them, please email to info@ddd.it at any time.

Force majeure

DDD Srl will not be held responsible for the malfunctioning of the services arising from cases concerning telephone lines, electricity and network, global and national, such as failures, overloads, interruptions, defects of any kind, etc

DDD Srl can not be held liable for service malfunctions if caused by fire, explosion, earthquake, volcanic eruptions, landslides, cyclones, storms, floods, hurricanes, avalanches, war, popular uprisings, riots, strikes, terrorist attacks or any other unforeseeable and exceptional cause preventing to provide the agreed service.